

## **Kindernay Limited Warranty**

Kindernay warrants its Product, against manufacturing defects in materials and workmanship for a period of two (2) years from the original date of purchase.

Kindernay warranty is provided to the original buyer of the Kindernay Product, who purchased Kindernay Product directly from the Kindernay web shop, or from a Kindernay authorized retailer, or from a Kindernay authorized Original Equipment Manufacturer where Kindernay Product is included as original equipment on a purchased bicycle; and is not transferable to subsequent owners. Original proof of purchase is required to validate warranty eligibility for the Product.

Claim under this warranty must be made for warranty evaluation to the point of sales where the Kindernay Product where bought, or where the bike equipped with Kindernay Product was purchased. The point of sales representative will conduct a warranty assessment of the Product, and if such representative deems the defect to constitute a warranty claim for the Product, Kindernay will be contacted.

Any claim against Kindernay Products bought directly from the Kindernay web shop (and only such), are eligible to be made through the Kindernay customer service page on the Kindernay website (<https://info.kindernay.com/en/contact-support>). Other indirect purchasers of the Kindernay Product have to bring their claim via the bike dealership system described above.

Kindernay's sole obligation in the event of the acceptance of the claim during the warranty period is to repair or replace the defective part or Product with a comparable part or product at Kindernay's sole discretion.

## **Limitation of Warranty**

This Limited Warranty does not cover damage or failure resulting from improper installation according to the Kindernay Product manual, use of the product, use other than that for which the product was intended, misuse, abuse, alteration, neglect, crash or impact, accidents, failure to perform routine maintenance, and normal wear and tear.

This Limited Warranty does not apply when the Kindernay Product has been modified or repaired by any person or entity other than Kindernay representative, when the Kindernay Product has been repaired with unauthorized spare parts and when the Kindernay Product serial number has been removed.

This Limited Warranty is given for all Kindernay Products by CA Technology Systems AS, a private company with limited liability under Norwegian law, registered under no. 995 494 639 having its head office in Oslo, Norway.

**NO OTHER WARRANTY:** EXCEPT AS DESCRIBED HEREIN, AND TO THE EXTENT ALLOWED BY LOCAL LAW, KINDERNAY MAKES NO OTHER WARRANTIES, GUARANTIES, OR REPRESENTATIONS OF ANY TYPE (EXPRESS OR IMPLIED), AND ALL WARRANTIES (INCLUDING ANY IMPLIED WARRANTIES OF REASONABLE CARE, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED.

**LIMITATIONS OF LIABILITY:** EXCEPT AS DESCRIBED HEREIN, AND TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL KINDERNAY OR ITS THIRD-PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.